



# Indian Statistical Institute

## Frequently asked questions (FAQs) related to Admission 2023

### **Admission policy related**

#### **Can I apply for two or more different programmes together?**

You can apply for only one programme using one application. To apply for more than one programme, you may register using different email IDs. However, the admission tests are held at the same time for most of the programmes. Therefore you will be able to appear for the test as an applicant of only one programme. Note that no refund of application fees will be made.

### **Admission test related**

#### **Can the date of the admission test be changed because of the board examination on the next day?**

We understand that many board examinations would take place shortly before or after the ISI admission test. This may be inconvenient for some students. However, any feasible adjustment of the date of the test would create direct conflict with the dates of other competitive examinations. Therefore, we are unable to change it.

### **Application portal and form related**

#### **I am not getting the verification email. What should I do?**

You may have entered a wrong email address when you registered. Please try to register again with your correct email address. If the entered email is correct, please check your spam folder, just in case it's been filtered there. If none of these work, try to login using the email and password you chose and choose "resend verification email". If none of these work, please write to us and we will look into the issue.

#### **I am not able to upload my photo / signature. Please help.**

The application portal has a firewall which blocks malicious files from being uploaded. In some cases, it may block files / images which are actually not malicious. If your image meets our size specification and still fails to be uploaded, please open the image in some image editing software, edit slightly (for example, crop, resize, or choose a slightly different JPEG quality), save, and try to upload the new file. This workaround should solve the problem. If you still have an issue, please write to us and we will help.

**I want to rectify an error in my I application. How can I do it?**

As a strict policy, we will not change any data entered by applicants. Assess the severity of your error and decide accordingly.

Minor errors in spelling of name, address, etc.	The candidates will be identified by their identity cards. Mistakes can be rectified later if the candidate is selected for admission.
Errors in educational qualification details such as degree obtained, subjects taken, etc.	The short-listed candidates will be asked to produce the correct documents and their eligibility will be manually verified. If a candidate is found to be ineligible at that point, the candidature will be cancelled.
Wrong choice of programme or any other major mistake	<p>During a specific period, as mentioned in the admission website, you will be given an opportunity to change your reservation category / PWD status and test centre preferences. No other change is allowed.</p> <p>To rectify any other major error, you may register afresh using a different email ID, submit a new application, and pay again, within the application deadlines. Note, all application fees are non-refundable.</p>

**Can I change my reservation category or PWD status?**

To apply as a reserved category or PWD candidate, you must have the appropriate certificate which you need to upload. In case you do not have the certificate while applying, you have to apply in the general category and pay the appropriate fees. You will be given an opportunity to change your category / PWD status and upload the certificate during a period specified in the admission website. However, the difference of the application fees for the general category and the reserved category will not be refunded.

**Will I be able to specify my test centre preferences after the submission of application?**

A few weeks before the examination, there will be a window of 2 days when all candidates will be allowed to specify their preferences for test centres again. Please check the dates on the main admission website.

**What should I write in the Major Subjects field?**

The system does not determine or check your eligibility based on the subjects entered in this field. The eligibility criteria are mentioned in the prospectus and will be manually verified against your documents if you qualify for the interviews. So, write the subjects which describe your prior education best. If your qualifying examination is the board examination, write the major subjects you have taken in class XI/XII. If you did a B.Sc., just mention your primary honours subject and the secondary (pass) subjects. If you have done engineering, mention the stream (for example, computer science, or electrical engineering).

**Payment related****Money is debited from my account, but the ISI application portal shows payment failed. What should I do?**

This means the money did not go through to ISI. Your application is still incomplete. Please avoid UPI in your next attempt for payment as this mode has a lower success rate. The money debited from your account will be refunded as per SBI ePay policies. From our experience it may take a week or two for the refund to be credited back to your account.

**My payment is pending and I am not allowed to try the payment again. What to do?**

Our system will update the payment/ transaction status within an hour, though it may take longer. Please login and check after some time. If the status shows failure, you will be able to retry payment.

**The scan and pay option is not working for me. Please help.**

For certain browsers, the “scan and pay using UPI option” may not work properly. We recommend the use of the latest version of Google Chrome or Microsoft Edge.

## **Reservation related**

### **How can I be sure if my reservation certificate is valid or not?**

If you have any doubt regarding the validity of your reservation certificate, merge all your relevant documents into one pdf and upload it to the portal. We will check the validity of your certificate at a later stage (normally during interviews, but in any case, you will be notified about the same) and will allow you to produce additional latest documents. In case all the certificates that you are able to produce at the verification stage are found invalid (on the date of verification) by us, the relaxation for that particular category will *not* be applied to you (but your candidature will still remain valid). For instance, if you apply only as an eligible OBC candidate, and later your documents (whatever you can produce during the verification stage) found to be invalid, then you will be treated as a general candidate.

We advise you to start taking all initiatives immediately so that you receive your valid documents as early as possible.

## **Marks related**

### **I do not have marks (or certificate) for an exam, but I have passed (or, will pass) the exam in due time. What should I do?**

There is an option “Results awaited / Passed and marks not given” in the concerned place. Please click that option and upload whatever relevant documents you have at the time of filling the form. We will allow you to produce additional documents at a later stage (normally during interviews, in any case, you will be notified) and based on the validity of your documents, your candidature will be decided.